

QUALITY SYSTEM AWARENESS

1-DAY WORKSHOP

Organizations establish structured Quality Management Systems to improve their business performance. A quality system cover all aspects an organization and seeks to achieve greater customer satisfaction. ISO 9001:2008 standard, published by ISO (International Organization for Standardization) a Geneva-based organization, defines requirements for a quality management system.

This workshop style training is designed to provide and develop understanding of quality system concepts. This training will also create basic understanding of the requirements of a quality system given in ISO 9001:2008 standard.

The workshop provides interpretation of the concepts given in ISO 9001:2008 standard and explanation of its' various clauses with examples.

It course contents will cover;

- Quality Concepts and vocabulary given in ISO 9000:2005
- ISO and ISO standards
- Eight Quality System Principles
- P.D.C.A concept
- Process approach concept and its' use
- Documentation requirements
- ISO 9001:2008 structure
- Requirements (clauses) of ISO 9001
- Exercises

Training Methodology: This course is based on participative and accelerated learning techniques.

Course Material: The course material in form of a course folder will be given to each

participant. This will also include the ISO 9001:2008 standard.

Course Certificate: Each participant will be entitled for a training certificate.

Course Facilitators: Course facilitators are highly capable and qualified quality assurance practitioners with practical industrial and managerial experience, especially in implementing the quality techniques.

Training Timings: The training will commence at 0800 hrs and terminate at 1600 hrs. In between there will be two 15 minutes coffee breaks and one 45 minutes lunch break.

For further details, fee or quotation, please contact:

Training Coordinator
AQTS Inc.
Phone: 281 565 2447
Fax: 713 481 8434
Email: Sales@aqts-usa.com